

Quality Policy

Enscape Consulting Ltd provides environmental consultancy services to the private and public sectors. The company is committed to providing high quality services which minimise potential impacts on the environment. The company will operate in compliance with all relevant environmental legislation and will strive to use best practice approaches across its services.

The company is committed to:

- Developing and improving a Quality Management System (QMS).
- Continually improving the effectiveness of the QMS.
- Enhancing customer satisfaction.

The company has a continuing commitment to:

- Ensuring that client needs and expectations are determined and fulfilled.
- Communicating to any employees, sub-contractors or partnering organisations the importance of meeting customer needs and all relevant legislation.
- Integrating the quality policy and its objectives through project delivery methodologies.
- Ensuring that there is at least an annual review of the quality objectives, with monitoring and measurements of the QMS in terms of the services provided.

The company's Quality Manual provides the structure to ensure:

- Any employees, sub-contractors or partnering organisations understand the requirements.
- Compliance with all relevant statutory and regulatory requirements.
- Constant monitoring of the quality of performance.
- Implementation of improvements when appropriate.

Brian Menzies

Director, Enscape Consulting Ltd

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